# Terms of Use for the Colocation Service Version 3.1

Revised: February 1, 2014

# **ARTERIA Networks Corporation**

The Japanese version of this Terms of Use for the Colocation Service shall have precedence over the English version.

# Terms of Use for the Com Space Colocation Service

# Article 1 Purpose of the Terms of Use

- 1. These Terms of Use for Com Space Collocation Service (the "Terms of Use") shall apply to Com Space Collocation Service Contract (the "Contract") established between ARTERIA Networks Corporation (the "Company") and the applicant who is approved by the Company (the "Contract Party") who make application using the Application Form for Use of Com Space Collocation Service and Com Space Office Space Service.
- 2. The Company shall provide Collocation Service (the "Service)" based on the Terms of Use.

#### Article 2 Changes to the Terms of Use

The Company may revise the Terms of Use and the revised Terms of Use shall apply after the revision.

#### Article 3 Service Types, Minimum Usage Period, Sites

Service shall consist of the Basic Service and Optional Services as listed below. The minimum
usage period for the service shall be also as indicated in the following for each service item with
details provided in Appendix 1. However, the minimum usage period may be separately agreed
upon between the Contract Party and the Company.

	Service Item	Minimum Usage Period	
Basic Service	Rental Rack Service		
	Rack Space Service	One (1) year	
	Machine Space Service		
	Office Space Service	Three (3) years	
Optional Services	Port Connection Service		
	Internal Wiring Service		
	Additional Power Supply Service	One (1) year	
	Remote Hand Service	One (1) year	
	Monitoring Service		
	Private Cage Service		

2. The sites where the Company provides the Service shall be as follows, and the details of the Service provided at each site shall be listed in Appendix 1.

Site Name (Abbreviation)	Location
Com Space I (Com I)	Chuo-ku, Tokyo
Com Space II (Com II)	Shinjuku-ku, Tokyo
Com Space (Com )	Within Metropolitan Tokyo
Com Space West (Com West)	Osaka City, Osaka

- In the case, the Company provides the Service at sites other than those specified in the preceding Clause, the service details and conditions will be provided separately.
- 4. The Company may abolish specific service items for certain reasons.
- 5. In the case specific service items are to be abolished in line with the provisions of the preceding Clause, the Company shall notify such to the Contract Party at least three (3) months before the scheduled abolishment date.

#### **Article 4** Change in Service

- If the Contract Party wishes to change the Service, it shall follow the prescribed procedures of the Company (Cancellation of the Contract and submission of a revised application form for use of service).
- The change shall become effective (cancellation of the former contract and establishment of the new contract) when the Company consents to the cancellation and the new application for the use of service indicated in the preceding Clause.
- The settlement of charges, transfer of equipment and facilities (servers, communication equipment, etc. installed by the Contract Party) and other necessary procedures shall be conducted under methods specified by the Company.

#### Article 5 Term

The initial term of the Contract shall be from the usage start date (requested usage start date) listed in the application until the final day of the month of the date of expiration of the minimum usage period provided in Article 3.

#### Article 6 Automatic Renewal

Unless either the Contract Party or the Company gives notice of termination of the Contract to the
other party at least three (3) months prior to the expiration of the original term, the Contract shall
be renewed for another period of one (1) year subject to the same conditions, and the same shall
apply thereafter.

2. If the Basic Service is terminated, the Optional Services shall be terminated automatically.

# Article 7 Usage Fees

1. The following usage fees shall apply to each service item of the Basic Service and Optional Services.

	Service Items	Usage Fees	
Basic Service	Rental Rack Service	Initial fee, monthly fee, electricity adjustment fee	
	Rack Space Service	Initial fee, monthly fee, electricity adjustment fee	
	Machine Space Service	Installation fee, monthly fee, meter-rate electricity charge, electricity adjustment fee	
	Office Space Service	Installation fee, monthly fee, meter-rate electricity charge, electricity adjustment fee	
Optional Services	Port Connection Service	Initial fee, monthly fee	
	Internal Wiring Service	Initial fee, monthly fee	
	Additional Power Supply Service	Initial fee, monthly fee, electricity adjustment fee	
	Remote Hand Service	Initial fee, monthly fee	
	Monitoring Service	Initial fee, monthly fee	
	Private Cage Service	Installation fee	

2. Usage fee items in the preceding Clause are defined as follows:

# (1) Initial fee

One-time payment that the Contract Party pays to the Company in consideration of the Services

This Initial fee shall be non-refundable even when the Contract is terminated or cancelled before the start of the Service.

# (2) Monthly fee

Monthly fee that the Contract Party pays to the Company in consideration of the Services

(3) Installation fee

Costs for installation and material procurement to be carried out by the Company or its nominated contractor for the Contract Party to receive the Services

#### (4) Meter-rate electricity charge

Electricity fee that the Contract Party pays to the Company based on the amount of electricity used by the Contract Party in their space when it uses the Machine Space Service or Office Space Service

The metered electricity charge is calculated by a method prescribed by the Company based on the reading of the electricity meter installed within the site.

# (5) Electricity adjustment fee

Adjustment fee to be added or subtracted from the monthly fee of the Basic Service and Additional Power Supply Service according to the fuel cost adjustment rate by the electricity company.

The amount shall be calculated by a method prescribed in advance by the Company based on the adjustment fee of the electricity company.

However, this shall not apply in the case where separate arrangements are made regarding the abovementioned monthly fee between the Contract Party and the Company.

#### Article 8 Office Space Service

- 1. The term of the Office Space Service (term of the lease) shall be three (3) years from the date of the Company's consent to the application.
- The term of office service shall terminate upon expiration of the term of the preceding Clause and shall not be renewed.
- 3. The Company shall notify the Contract Party of the impending expiration of the office service contract during the period of one (1) year to six (6) months before the date of expiration indicated in Clause 1.
- 4. The Contract Party entering into an Office Space Service Contract must deposit a guarantee fund to the Company. The provisions of Article 9 shall apply to the guarantee fund.

#### Article 9 Guarantee Fund

- 1. In consideration of the credit status of the Contract Party, the Company may request a guarantee fund from the Contract Party separately from the usage fees indicated in Article 7 if it considers such to be necessary.
- 2. In the case of the preceding Clause, the Contract Party must deposit the guarantee fund to the Company after the conclusion of the Contract but at least five (5) working days before the usage

start date.

- 3. The guarantee fund may be appropriated to cover the liabilities of the Contract Party against the Company. When the guarantee fund falls short as a result of appropriation, the Contract Party must deposit the amount in short in reply to the invoice of the Company.
- 4. During the term of the Contract, the Company may not offset the liabilities against the Company with the guarantee fund.
- 5. The right to seek a refund of the guarantee fund may not be transferred or provided as security to a third party.
- 6. The guarantee fund shall bear no interest.
- 7. The guarantee fund shall be refunded to the Contract Party after contractual relations have expired and the rack space, etc., is restored to its original state and returned to the Company.

#### Article 10 Payment Timing of Usage Fees

1. Timing of payment of usage fees shall be as follows:

	Payment Timing	
Initial fee	After conclusion of the Contract, but at least five (5) days before the	
	usage start date	
Monthly fee	In advance for the following month	
	The monthly fee for the initial month shall be calculated pro-rata in	
	accordance with the usage start date and to be paid at least five (5) days	
	before the usage start date.	
Installation fee	By the last day of the month of receipt of the invoice from the Company	
	after acceptance following the inspection	
Meter-rate	By the last day of the month of receipt of the invoice from the Company	
electricity charge		
Electricity	By the last day of the month of receipt of the invoice from the Company	
adjustment fee		

- 2. The Contract Party shall pay the usage fees stipulated in the preceding Clause by transfer to the bank account designated by the Company based on the invoice of the Company. Bank charges for the transfer are to be borne by the Contract Party.
- 3. Notwithstanding the preceding Clause, if the payment due date and the payment method are agreed upon separately between the Contract Party and the Company, they shall apply as agreed.

# Article 11 Handling of Usage Fees during the Period of Suspension of Service

- 1. When Service provision is suspended or restricted under the provisions of Article 19, the usage fees during such period shall be handled as if the Service was provided.
- 2. In the event Service provision is suspended or restricted under the provisions of Article 20 for more than 24 consecutive hours, and the Company is responsible for the cause of such suspension or restriction, the Company shall refund the usage fees in accordance with the following formula:
  Monthly fee ÷ 30 ÷ 24 x service suspension period (rounded down to closest hour)
  - However, the Office Space Service and Remote Hand Service shall not be subject to refund.
- 3. In the event Service provision is suspended or restricted under the provisions of Article 21, the Company shall not charge the Contract Party for usage fees for such period.

#### **Article 12** Penalty for Late Payment

In the event the Contract Party is late in the payment of usage fees and other obligations, the Contract Party must pay a delay penalty calculated at the rate of 14.5% P.A. on the amount in arrears.

#### Article 13 Revision of Usage Fees

- 1. The Company may revise the usage fees after the lapse of the minimum usage period for the purpose of maintaining and improving its quality.
- The Company may revise the usage fees for changes in taxes, economic situations, environmental policies and other reasons.
- The Contract Party acknowledges that the ratio of electricity charge in the usage fees is large and agrees in advance to electricity charge revisions being reflected in revised usage fees if the power company revises electricity charges.

#### Article 14 Termination of the Contract due to Expiration of Term

If the Company or the Contract Party gives notice of the termination of the Contract to the other party at least three (3) months prior to the expiration of the term, the Contract will terminate on the date of the term's expiration.

#### Article 15 Cancellation of the Contract

- If the Contract Party wishes to cancel all or part of the Contract within the term of the Contract
  (after the lapse of minimum usage period stipulated in Article 3), the Contract Party shall specify
  the desired date of cancellation ("desired cancellation date") and other necessary information on
  the cancellation application form and submit it to the Company.
- 2. The cancellation notice period shall be three (3) months for the Basic Service and one (1) month for the Optional Services. The Contract Party wishing to cancel shall submit the cancellation application form stipulated in the preceding Clause prior to the cancellation notice period. If the period from the submission of the cancellation application form to the desired cancellation date is less than the cancellation notification period, the desired cancellation date shall be deemed as three (3) months after the submission date for the Basic Service, and one (1) month after the submission date for the Optional Services.
- 3. If the Basic Service is cancelled, the Optional Services shall be cancelled automatically.
- 4. If the Company is to cancel the Contract, it shall give notice to the Contract Party in accordance with the cancellation notification period stipulated in Clause 2.

#### **Article 16 Contract Termination**

1. The Company and the Contract Party may terminate the Contract immediately if any of the following apply to the other party:

(1) Either party breaches any provisions of the Terms of Use, and does not or cannot remedy the breach within two weeks of the date of receipt of a written notice sent by the other party that identified the breach

(2) Seizure, provisional attachment, provisional disposition, forcible execution or foreclosure is filed or penalty for delinquency is received

(3) A petition exists for the start of legal reorganization procedures such as reorganization, bankruptcy, special liquidation or specified arbitration for either party

(4) Either party has received a penalty such as the suspension and deprivation of goodwill

(5) Payment of drafts and checks it has issued or endorsed is dishonored and its payment is suspended

If any of the events stipulated in Article 19 apply to the Contract Party, the Company may terminate the Contract immediately, without suspension or restriction as stipulated in the said Article.

3. The Company or the Contract Party shall give notice to the other party if the Contract is to be terminated in accordance with the provisions of Clause 1 or Clause 2 of this Article.

4. If a certain service is discontinued in accordance with the provisions of Clause 4 of Article 3, the contract regarding the discontinued service shall be terminated on the date of its discontinuation.

#### **Article 17** Measures at Time of Contract Termination

1. When the Contract expires or ends due to termination or cancellation, the Contract Party shall remove all its equipment, facilities, etc., remaining at the sites within the following period and restore the site to its original condition and return it to the Company.

(1) Expiration of the term: By the expiration date

(2) Cancellation: By the desired cancellation date

(3) Termination: By the date specified by the Company

When the Contract Party fails to restore the site to its original condition by the date specified in the preceding Clause, the Company shall remove the equipment and facilities at the expense of the Contract Party and restore the site.

In such a case, the equipment and facilities removed will be stored by the Company at the expense of the Contract Party until costs are fully paid for, such as the cost borne by the Company to restore the site to its original condition and other liabilities, or may be disposed of at the discretion of the Company with the proceeds appropriated to cover the aforementioned liabilities. The

Contract Party may not object to such action.

#### Article 18 Settlement of Usage Fees Accompanying Contract Expiration

- Irrespective of the reason, when the Contract expires, the Contract Party shall pay usage fee up to
  the final day of the month when the restoration back to its original condition is completed in
  accordance with Clause 1 of the preceding Article, or when the Company completes restoration
  back to the original condition, whichever comes later, in reply to the invoice of the Company.
- 2. When the contract is terminated during the minimum usage period, the Contract Party shall pay the amount equivalent to the amount of usage fee until the expiration of the minimum usage period as penalty to the Company based on its invoice. In the case where damage is incurred by the Company for such termination, the Company may also seek compensation for damages from the Contract Party in addition to the penalty.

#### Article 19 Suspension or Restriction of Service Caused by the Contract Party

The Company may suspend or restrict all or a part of the Service if any of the following apply to the Contract Party

- (1) It fails to pay usage fees, delay penalties and/or other liabilities based on the Contract that it may have against the Company after the payment due date.
- (2) Any of the following apply or are feared to apply to the acts of the Contract Party:
  - a) Act that is disadvantageous for the Company, third parties, or other contract parties
  - b) Act that is against the public order and standards of decency
  - c) Act that violates or may violate laws and regulations
- (3) Falsification of facts is found in the usage application form
- (4) In breach of the Contract
- (5) In addition to those mentioned in the preceding Items, sales activities and work execution of the Company or the telecommunication facilities are interfered with or feared of being interfered with

#### Article 20 Suspension or Restriction of Service Caused by Telecommunications Facilities

The Company may suspend or restrict all or a part of the Service when any of the following apply:

- (1) Conducting maintenance work on telecommunication facilities
- (2) Failures occur involving the telecommunication facilities
- (3) Telecommunications operators (those who are licensed, registered or reported under the Telecommunications Business Act) or the contractor entrusted with the collocation service

- from the Company suspends or restricts the providing of its service, making the Service provision difficult
- (4) The providing of the Service becomes difficult due to suspension or restriction of electricity, gas, water and other public utilities

#### Article 21 Suspension or Restriction of Service Due to Events of Force Majeure

- 1. When Service provision becomes difficult due to natural disaster, incident or other events of force majeure, the Company may suspend or restrict all or a part of the Service.
- 2. If communication traffic becomes extremely congested due to natural disaster, incident, etc., and provision of all or a part of the communications at the site becomes difficult or there is a need to handle communications requiring urgency with priority, the Company may suspend or restrict the providing of all or a part of the Service.

#### Article 22 Measures to be Undertaken when the Colocation Service is Suspended or Restricted

- 1. When the Company is to suspend or restrict all or a part of its Service, in accordance with the provisions of Article 19 and Article 20, it shall notify the Contract Party in advance of the reason and the date or period when suspension or restriction is to be made.
- 2. Notwithstanding the preceding Clause, if the Company judges that it is urgently required, it may suspend or restrict Service provision immediately. In such a case, the Company shall give notification of the reason and the date or period when suspension or restriction is made promptly after the suspension or restriction of the Service takes place.

# Article 23 Reporting Accidents

When the Company becomes aware of the occurrence of accidents that may interfere with implementation of the Service, it shall immediately report this to the Contract Party.

#### **Article 24 Contract Party's Obligations**

- 1. The Contract Party shall comply with the following rules for use of the site.
  - (1) Follow the management rules stipulated separately by the Company.
  - (2) Not disturb other contract parties.
  - (3) Use the fixtures and facilities at the site that are used jointly with others with the care of a good manager.
  - (4) Do not enter into the exclusive spaces of other Contract Parties

- 2. The Contract Party shall conduct no construction work within the site. If construction work is required, it shall be conducted by a vendor designated by the Company ("designated vendor"). When the Company or the designated vendor is conducting construction work inside the site, the Contract Party shall cooperate with such work.
- 3. If the employees of the Contract Party or parties related to the Contract Party ("people who enter the building") are to enter the site, the Contract Party shall have the people who enter the building comply with the Terms of Use, related regulations and management regulations, and shall assume responsibility for the acts of the people who enter the building.
- 4. The Contract Party shall safely maintain the equipment and facilities, cooperate with the Company to maintain the site in good condition, and when there are waste materials, packaging materials and delivery materials generated on-site, it must promptly remove them from the site.
- 5. If the Contract Party discovers any irregularities with the telecommunications facility or the fixtures and facilities it uses jointly inside the site, it shall promptly notify the Company after confirming that there are no failures in its own equipment and facilities.

# Article 25 The Contract Party's Equipment and Facilities

- 1. The electricity consumption volume of the equipment and facilities that the Contract Party installs at the site shall be within the range specified by the Company, and the standards shall be those generally accepted in the industry and shall comply with domestic laws and regulations.
- 2. The cables used inside the site by the Contract Party must comply with domestic laws and regulations.
- 3. Equipment and facilities necessary to use the Service shall be arranged by the Contract Party and the Company shall not be held responsible in any way.
- 4. The Contract Party shall be responsible for the installation, maintenance and management of equipment and facilities, and bear the cost for equipment and facilities (taxes and public dues, insurance premiums for risk of fire, theft, flood, etc.) during the term of the Contract.
  - With the exception of intentional or gross negligence on the part of the Company, the Company shall in no way be held responsible for compensation for these losses or damages.

#### **Chapter 26** Construction Work within the Site

 If the Contract Party is to carry out any construction work, install new equipment and facilities or change the equipment and facilities inside the exclusive area, it must apply to the Company for the work in advance and obtain the written consent of the Company and then order the work from the designated vendor.

If the Contract Party has reason to be dissatisfied with the designated vendor in its response, the

- Contract Party shall notify the Company and the Company shall assist in the coordination with the designated vendor.
- The provisions of the preceding Clause shall apply mutatis mutandis to construction work, installation of new equipment and facilities or change of the equipment and facilities made by the Contract Party in the common areas.
- In Service provision, the Company by providing prior notice to the Contract Party may conduct
  work inside the exclusive area of the Contract Party or the common areas for maintaining and
  improving the quality.

#### **Article 27 Onsite Inspection**

- 1. The Company or a party designated by the Company may enter the exclusive space of the Contract Party for the purpose of maintenance, management and operations, and may inspect the facilities.
- 2. If the Company is to perform the inspection stipulated in the preceding Clause, it shall notify the Contract Party of such in advance. However, this shall not apply in the case of emergency.

# **Article 28 Outsourcing to Third Parties**

- 1. The Company may outsource all or part of the Service to third parties ("Outsourcing Companies") at its own responsibility and expense.
- 2. In the event of the preceding Clause, the Company shall impose the same obligations as are contained in the Terms of Use on the Outsourcing Companies. The Company may provide the Outsourcing Companies with the necessary information to provide the Service (address of the Contract Party, the details of equipment, facilities, the Contract and other necessary items).

# Article 29 Point of Division of Responsibility

- 1. The Company will connect the cable connecting to the equipment and facilities of the Contract Party and the cable connecting to the backbone of the Company inside the site at the interconnectivity point inside the site specified by the Company and in accordance with the Company's technical standards. The interconnectivity point shall be made to be the point of division of responsibility. The operational responsibility for the Contract Party shall be for the equipment and facility side of the interconnectivity point and the Company for the backbone side of the interconnectivity point inside the site.
- 2. The Company will connect the cable from the equipment and facilities with the telecommunications line regarding the telecommunications service provided by the telecommunications operator at the interconnectivity point specified by the Company at the site and in accordance with the Company's technical standards. The interconnectivity point shall be

made as the point of division of responsibility. While the Contract Party shall be responsible for the equipment and facility side of the interconnectivity point, the telecommunications operator shall be responsible for operations on telecommunications line side of the interconnectivity point.

# Article 30 Confidentiality

- 1. The Contract Party and the Company shall not disclose or divulge to third parties any confidential information of the other party obtained through the execution of the Service. However, this shall not apply to information to items where any of the following apply.
  - (1) Information which was public knowledge at the time of disclosure
  - (2) Information which became public knowledge after its disclosure and without any responsibility on the part of the receiving party
  - (3) Information already held by the party at the time of its disclosure
  - (4) Information developed independently on its own
  - (5) Information acquired from a third party with legitimate rights without the obligation of secrecy
  - (6) Information based on disclosure request made under the law
- The provisions of this article shall be effective for one year after the usage contract expires or is terminated.

### Article 31 Compensation for Damage

- 1. In the event the Contract Party incurs damage associated with use of the Service, the Contract Party may claim compensation form the Company limited only to the damage actually incurred as a direct consequence of events attributable to the Company.
- 2. Irrespective of whether the cause of the claim is for default, warranty, illegal acts or other reasons for claim, the Company's liability for damage shall be limited to an amount equivalent to three (3) months' worth of the monthly fee for Basic Service stipulated in Article 7. The amount of compensation for Private Cage Service shall be limited to three (3) months' worth of monthly fees for racks, etc. installed inside the cage.

#### Article 32 Assignments of Rights and Obligations

The Contract Party and the Company may not assign the rights and obligations that arise from the usage contract to third parties. However, this may not apply if the prior written consent of the other party is obtained.

#### Article 33 Notices

- 1. Notices concerning the Terms of Use and the Service shall be given in writing.
- 2 Alternative communication methods such as e-mail and facsimiles shall be deemed effective, provided the Contract Party and the Company agree to their use in advance.
- 3 In the event of providing common details to all Contract Parties, an announcement on the Company's website on the Internet may be used for notices.

#### **Article 34 Elimination of Antisocial Forces**

- 1. The Contract Party represents and warrants that throughout the period from the start of negotiations for the conclusion of the Contract to the ending of the Service under the Contract, the Contract Party and its shareholders, directors and other parties having material control of the Contract Party are not organized crime groups, members or parties related to organized crime groups, parties conducting criminal acts such as those related to illicit or criminal proceeds, corporate extortionists, or other antisocial forces, nor have they been antisocial forces in the past. If the Contract Party breaches this representation and warranty, the Company may terminate the Contract immediately and without notice. In addition, it may claim compensation for damage incurred by such action. The Contracting Party may not claim any compensation for damage or burden caused by such termination from the Company.
- 2. If the Contract Party allows the use of the Service by a related party, and if the related party is an antisocial force as described in the preceding Clause, the Company may terminate the Contract in accordance with the preceding Clause, and may claim compensation for damage from the Contract Party.

#### Article 35 Jurisdiction

The Contract Party and the Company shall submit to the jurisdiction of the Tokyo District Court as the court of first instance for the resolution of any disputes that may arise from the Contract.

#### Article 36 Consultation

If any questions arise from the interpretation of the Terms of Use, the parties shall make every effort to resolve them according to the principles of honesty and good faith.

# **Appendix 1 Service Types and Service Items**

The service types and service items of the Colocation Service are as follows:

#### 1. Basic Service

Rental Rack Service	<sites available="" is="" service="" this="" where=""> Com I , Com II</sites>	Com
	III, Com West	

This service provides a rack and power supply exclusively for the Contract Party in the Company's specified location at the site.

<Included in the Service Usage Fee>

- Rack (in accordance with the Company's standard specifications, or the specifications agreed upon separately between the Company and the Contract Party)
- Earthquake-proof rack mount (in accordance with the Company's standard specifications, or the specifications agreed upon separately between the Company and the Contract Party)
- Installation fee for the rack and rack mount
- Power supply wiring work
- Power supply up to 2kVA per rack
- Usage fee and electricity fee for air conditioners- The electricity adjustment fee shall be added or subtracted separately.

Rack Space Service	<sites available="" is="" service="" this="" where=""> Com I , Com II, Com</sites>
	III, Com West

This service provides an earthquake-proof rack mount for the rack to be arranged by the Contract Party and power supply in the Company's specified location at the site.

- <Details of Service>
- Rack mount (the same as for the Rental Rack Service)
- Installation fee for the rack mount
- Wiring fee for power supply
- Power supply up to 2kVA per rack
- Usage fee and electricity fee for air conditioners
- The electricity adjustment fee shall be added or subtracted separately.

# Machine Space Service

<Sites where this Service is Available> Com I, Com II

This service provides an exclusive space where the equipment and facilities are installed in the Company's specified location at the site.

- <Details of Service>
- · Air conditioners
- <Notes>
- The rack, earthquake-proof rack mount, and construction work for the associated space shall be arranged by the Contract Party.
- Wiring work for the power supply shall be arranged by the Contract Party and carried out in the presence of the Company, or the work shall be performed by the Company's designated vendor.
- Meter-rate electricity fees
- The electricity adjustment fee shall be added or subtracted separately.

Office Space Service

<Sites where this Service is Available> Com I and Com II

This service provides exclusive office space for the Contract Party in the Company's specified location at the site.

- <Details of Service>
- Room partition installation work
- <Notes>
- Construction work and the like in the office space shall be arranged by the Contract Party.
- Wiring work for the power supply shall be performed by the Company's designated vendor at the expense of the Contract Party.
- Meter-rate electricity fees
- The electricity adjustment fee shall be added or subtracted separately.

#### 2. Optional Services

Port Connection Service

<Sites where this Service is Available> Com I and Com II

This service provides the lines from Com Space II to Com Space I for connecting with the Internet connection service of the provider that has the Point of Presence (POP) for the Internet connection service at Com Space I.

- <Details of Service>
- Usage fee for the lines from the Intermediate Distribution Frame (IDF) on the floor that accommodates the equipment and facilities in Com Space II to the IDF on the floor where the POP for the service is located in Com Space I.
- <Notes>
- There are two types of interfaces for connection lines: 100Base-TX and 1000Base-SX.

Internal Wiring Service

<Sites where this Service is Available> Com I , Com II, Com

III, Com West

This service provides internal wiring at the same site.

- <Details of Service>
- Internal wiring for vertical system between IDFs on different floors at the same site.
- <Notes>

- Lines shall be optical fiber (multiple mode and single mode) or metal lines (CAT5, CAT6).
- An application for wiring work shall be performed by the Company's designated vendor at the expense of the Contract Party.
- Internal wiring in the horizontal system is not included in the Internal Wiring Service. An application for internal wiring work in the horizontal system shall be made by the Contract Party, and it shall be performed by the Company's designated vendor. The installed lines shall become assets of the Contract Party.

Additional Power Supply Service

<Sites where this Service is Available> Com I , Com II, Com III, Com West

This service provides an additional power supply for the contact party who needs a greater electricity volume than what comes as standard with the Basic Service.

- <Details of Service>
- Power supply devices and power supply wiring- Additional electricity usage fee
- <Notes>
- Both AC and DC power supply are available. However, in the case of special specifications, feasibility shall be determined on a case-by-case basis.

Remote Hand Service

<Sites where this Service is Available> Com II and Com III

This service provides simple primary maintenance services, such as turning the power supply for the equipment and facilities on or off, a visual check of the status of an operation, and a wiring check of the rack.

Remote Hand Service

<Sites where this Service is Available> Com II and Com III

This service provides simple primary maintenance services, such as turning the power supply for the equipment and facilities on or off, a visual check of the status of an operation, and a wiring check of the rack.

- <Details of Service>
- Maintenance and operation work fees in the event of malfunction (up to four times per rack per month)
- <Notes>
- Very frequent maintenance that exceeds four times per month or special support other than the standard service shall be determined separately in consultation.- Documents such as rack layouts and the maintenance and operation manual shall be arranged by the Contract Party.

Monitoring Service

<Sites where this Service is Available> Com II, Com III, Com

1. Electric current [Net Moni]

West

This service uses dedicated equipment to measure the electric current being used in the Contract Party's rack at certain intervals, records it in the network system, and enables the Contract Party to view it on the Internet. It aims to prevent excessive electric current and provide stable operation of

the equipment and facilities.

- <Details of Service>
- Net Moni current monitoring device
- ID and password for Internet view
- Usage fee for the Net Moni system
- <Notes>
- A contract shall be concluded for each rack.
- One monitoring device shall be installed for one power supply circuit to supply to the rack.
- \* Net Moni is the Company's registered trademark.

# Monitoring Service

<Sites where this Service is Available> Com II and Com III

#### 2. Equipment and facilities

This service monitors the operation status of the equipment and facilities that are registered in advance, and reports to the Contract Party in the event of malfunction. It aims to provide the stable operation of equipment and facilities, and prompt recovery in the event of malfunction.

- <Details of Service>
- Monitoring system
- Primary maintenance
- <Notes>
- This service is based on the assumption that prior consultation is conducted to determine the details, and that the Company and the Contract Party agree to the details.
- The costs for primary maintenance shall be estimated each time depending on the amount of equipment for monitoring, the primary maintenance method and the level.
- Equipment and facilities for monitoring and documents such as the maintenance and operation manual shall be arranged by the Contract Party.

Private Cage Service

<Sites where this Service is Available> Com I and Com II

This service provides a cage to enclose the Contract Party's exclusive space for security reasons.

- <Details of Service>
- · Cage materials fee, cage assembly fee